



3M

Graphic Warranties

You Can Rely on Them

3M Graphics Warranties



At a Glance		3M Basic Product Warranty	3M Performance Guarantee	3M™ MCS™ Warranty
3M Components and Remedies for Each Warranty				
3M Graphic Materials Remedy: credit or replacement of defect materials		✓		
3M Graphic Materials and Qualified Inks Remedy: credit or replacement of defective 3M products for the stated warranted durability period. In case a 3M manufactured ink is used ink performance related issue (see * in the overview) are covered as well			✓	
3M Graphic Film or Substrates, 3M Inks, 3M Graphic Protection on approved printers Remedy: credit or replacement of all 3M materials used in the graphic. Certain fleet and vehicle graphics may also have a labor reimbursement component.				✓
Coverage				
Finished Graphic	As defined in Product Bulletin for 3M products only	✓	✓	✓
Warranted Durability	As defined in Product Bulletin		✓	✓
Physical Defects	Obvious damage for any reason	✓	✓	✓
	Visual defects	✓	✓	✓
Manufacturing Defects	Adhesive defects	✓	✓	✓
	Adhesion failure on recommended substrates		✓	✓
Printing Defects and Ink Performance	Image defects when printing		✓	✓
	Excessive image fading *			✓
	Image cracking or crazing *			✓
	Image peeling *			✓
	Gloss changes *			✓
	Blistering			✓
	Excessive dimensional change			✓
Cutting Defects	Clean cutting and weeding		✓	✓
Removal	Removable or changeable films do not remove as stated		✓	✓
Additional Coverage for 3M™ Panaflex™ Awning and Sign Facing and 3M™ Panagraphics Flexible Substrates	Seam or splice failure when made as recommended			✓
	Blowout when used as recommended			✓
	Mildewing			✓
	Wicking			✓

